

Bishop Ranch

Voice: Buffy

Music: pick from **Jazz 7, 5, 16, Easy Listening 1, 2, 5, 8,9 Lite rock 2, 6, Country 2,9**

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Audio CD

1. Welcome to Bishop Ranch Veterinary Center & Urgent Care. Whether your pet requires an advanced surgical procedure or just primary care like vaccinations or a wellness exam, we are proud to be able to provide whatever level of care your pet needs. We know how important your pet is to you and no matter how advanced our medicine and surgery becomes, we never forget to administer large doses of TLC. Thank you for holding, we'll be right back.
2. Did you know that on average dogs and cats age 5 - 8 times faster than humans? Pets over the age of seven are at a higher risk for developing cancer, diabetes, kidney failure and other serious conditions. Many of these illnesses are treatable if diagnosed early. We recommend that senior pets receive a wellness exam annually to detect, treat, and prevent health problems before they become life-threatening. Talk to your veterinarian about caring for your senior pet today. If you need to reach an operator, please press "Zero"; to reach our pharmacy press "1 Zero 7".
3. As members of the Veterinary Emergency and Critical Care Society, our staff is trained to handle most emergency situations should your pet need immediate care. The Bishop Ranch Urgent Care facility is open 7-days a week and is a great alternative to costly 24-hour emergency facilities; saving you time and cost. Our veterinarians will work with you to find the best treatment plan available for your pet while keeping you informed every-step-of-the-way. Thank you for holding; we'll be right with you.
4. Periodontal disease is a serious health problem in senior pets and can be an underlying cause for age-related medical conditions like heart, kidney and liver disease. If your pet has visible plaque, chronic bad breath, red, swollen or bleeding gums, or if they salivate excessively, they could be suffering from periodontal disease. If you have questions about dental care for your senior pet, talk to your veterinarian today. If you need to reach an operator, please press "Zero"; to reach our pharmacy press "1 Zero 7".
5. Bishop Ranch Veterinary Center & Urgent Care is conveniently open seven days a week with late night and weekend appointments. We're open Monday – Friday, 7 am to 10pm and Saturday and Sundays from 8 am to 8 pm. These extended hours allow us to remain prepared for most emergency situations, saving you time and cost! Thank you for holding; we'll be right back.

6. As pet's age their nutritional needs change, and feeding a diet specifically targeted for senior pets is recommended. Senior pet foods are often lower in sodium, fats, calories, and are usually supplemented with additional ingredients like fiber and antioxidants. Feeding your senior pet a healthy diet, and providing them with regular exercise, plenty of rest, and regular check-ups is the best way to keep them feeling as young as possible. For questions about specialty pet foods for senior pets, or to learn more about the proper nutrition for your pet, talk to your veterinarian today.
7. Did you know Bishop Ranch Veterinary Center & Urgent Care will mail your pets' prescription refills? And to make refills even simpler, you can request prescription refills online through our website at webvets.com. All prescriptions are filled at our office and mailed within 24 hours. If you need to reach an operator, please press "zero"; to reach our pharmacy press "1-zero-7".
8. Dogs that are old, overweight, have thick coats or short snouts like Boxers, Bulldogs, Pugs, and Boston Terriers are more susceptible to developing heatstroke during hotter months. When outside temperatures rise, make sure to walk your dog in the early morning or evening, and be sure they have plenty of shade and water if they must go outside during the day. Don't be fooled into thinking that your dogs are immune to heatstroke because they have handled hot weather well in the past. Heatstroke is an unpredictable occurrence, and one that can have tragic consequences if not detected and treated immediately.
9. While more common in older pets, osteoarthritis is a chronic and progressive disorder that affects the joints of dogs and cats of all ages. Signs include reluctance to perform tasks or activities like walking, climbing stairs, jumping or playing, limping, lagging behind on walks, and difficulty rising from a resting position. If left untreated, osteoarthritis can produce an irritable, reclusive, and uncomfortable pet. It's important to be aware of its signs so your pet can be treated, and the severity of the symptoms can be minimized and controlled. If you need to reach an operator, please press "zero"; to reach our pharmacy press "1-zero-7".
10. At Bishop Ranch Veterinary Center & Urgent Care, we strive to make communicating with us as easy as possible. Now you can schedule appointments using our online Appointment Request form, or by using our online chat system where you can instantly connect with our staff via the internet at webvets.com. And to stay up to date on the latest pet related news and monthly promotions, follow us on Facebook, Twitter, and Youtube. Connect with us today! Thank you for holding; we'll be right with you.